



## **PROJECT:**

# **KNOCKS AND SCAMS**

## **OTP SCAMS**

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*It is critical to protect yourself from phone-based fraud. In today's interconnected world, it is essential to remain vigilant against all scams and frauds.*

*One particularly prevalent scheme is the OTP (One-Time Password) scam, where fraudsters attempt to deceive individuals into revealing their OTP over the phone or through messages.*

*This project aims to shed light on the tactics employed by these scammers and the potential risks associated with sharing OTPs.*

*It serves as a stern warning and offers guidelines for protecting yourself from falling victim to such fraudulent activities.*

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## **MODUS OPERANDI:**

- OTP scams typically involve scammers posing as legitimate individuals or organisations, reaching out to unsuspecting victims via phone calls or messages.
- These fraudsters use a range of tricks and manipulative techniques to persuade individuals to disclose their OTPs.

Here are some common scenarios and the potential implications of sharing an OTP:

## **SIM SWAP FRAUD:**

- Scammers may claim to be representatives of a mobile network operator or a regulatory authority, stating that there is an issue with the victim's SIM card.
- They request the OTP to facilitate a SIM swap, which transfers the victim's mobile number to a new SIM controlled by the scammer.
- Once the swap is complete, the fraudster accesses the victim's mobile services, including calls, messages, and even online accounts linked to the phone number.

## **UNAUTHORISED BAN TRANSFERS:**

- By convincing victims that their bank accounts are compromised or require immediate verification, scammers may manipulate them into sharing their OTPs.
- Once the scammer can access the OTP, they can swiftly transfer funds from the victim's account to their own or other fraudulent accounts.
- These unauthorised transactions can result in significant financial losses and disrupt an individual's financial stability.

## **SOCIAL MEDIA HACKING:**

- Fraudsters may impersonate social media platforms or claim to be conducting security checks.
- They persuade victims to provide their OTPs, citing reasons such as account reactivation, enhanced security measures, or verification purposes.
- Armed with the OTP, scammers gain unauthorised access to victims' social media accounts, enabling them to exploit personal information, manipulate profiles, or commit identity theft.

## **ONLINE SHOPPING FRAUD:**

- Scammers may contact individuals posing as customer service representatives from e-commerce platforms.
- They may request an OTP to "verify" an online purchase or to process a refund.

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- By sharing the OTP, victims inadvertently allow scammers to make unauthorised transactions on their behalf, leading to financial losses and potential compromise of sensitive payment information.

## **ACCESS TO SENSITIVE INFORMATION:**

- In addition to the above scenarios, scammers may use OTPs to access sensitive information, such as email accounts, cloud storage, or other online services.
- This unauthorised access can lead to data breaches, privacy violations, and potential identity theft.

## **PROTECTING YOURSELF:**

- To protect yourself from OTP scams, it is crucial to adhere to the following guidelines:
  - Be cautious.
  - Treat unsolicited calls or messages with suspicion, especially those requesting personal or financial information.
- Verify the source:
  - Independently verify the identity of individuals or organisations contacting you.
  - Use official contact details from trusted sources, such as official websites or customer support helplines.
- Never share OTPs:
  - Legitimate organisations will never ask for your OTPs over the phone or via messages.
  - Refrain from sharing this sensitive information under any circumstances.
- Enable multi-factor authentication:
  - Utilise multi-factor authentication (MFA) whenever available to provide an extra layer of security for your online accounts.
  - This can help prevent unauthorised access even if scammers possess your login credentials.
- Educate yourself:
  - Stay informed about the latest scams and fraud tactics.
  - Regularly review security guidelines banks, mobile network operators, and law enforcement agencies provide.

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## **RELEVANT PREVIOUS PROJECTS:**

- <https://mikebh.link/Nh1iEB>
- <https://mikebh.link/RZatZL>
- <https://mikebh.link/DWUi32>
- <https://mikebh.link/eJHQkA>
- <https://mikebh.link/aSTlv8>
- <https://mikebh.link/c7tu2R>
- <https://mikebh.link/X8mv5I>

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**CONTACT MR MIKE BOLHUIS FOR ADVICE,  
RECOMMENDATIONS, SECURITY, PROTECTION,  
OR AN INVESTIGATION IF NEEDED.**

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**ALL INFORMATION WILL BE TREATED WITH THE  
UTMOST PRIVACY AND CONFIDENTIALITY.**

**FORWARD THIS DOCUMENT TO EVERYBODY.**

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Regards,

Mike Bolhuis  
Specialist Investigators into  
Serious Violent & Serious Economic Crimes  
PSIRA Reg. 1590364/421949  
Mobile: +27 82 447 6116  
E-mail: [mike@mikebolhuis.co.za](mailto:mike@mikebolhuis.co.za)  
Fax: 086 585 4924  
Follow us on Facebook to view our projects -  
<https://www.facebook.com/MikeBolhuisOfficial>

**EXTREMELY IMPORTANT:** All potential clients need to be aware that owing to the nature of our work as specialist investigators there are people who have been caught on the wrong side of the law - who are trying to discredit me - Mike Bolhuis and my organisation Specialised Security Services - to get themselves off the hook.

This retaliation happens on social media and creates doubt about our integrity and ability. Doubt created on social media platforms is both unwarranted and untrue.

We strongly recommend that you make up your minds concerning me and our organisation only after considering all the factual information - to the exclusion of hearsay and assumptions.

Furthermore, you are welcome to address your concerns directly with me should you still be unsatisfied with your conclusions. While the internet provides a lot of valuable information, it is also a platform that distributes a lot of false information. The distribution of false information, fake news, slander and hate speech constitutes a crime that can be prosecuted by law. Your own research discretion and discernment are imperative when choosing what and what not to believe.

**STANDARD RULES APPLY:** Upon appointment, we require a formal mandate with detailed instructions. Please take note that should you not make use of our services – you may not under any circumstance use my name or the name of my organisation as a means to achieve whatever end.

**POPI ACT 4 of 2013 South Africa:** Mike Bolhuis' "Specialised Security Services" falls under Section 6 of the act. Read more here: <https://mikebolhuis.co.za/popi-act-4-of-2013-section-6-mike-bolhuis/>

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You are receiving this email to inform and keep you up to date with violent and/or economic crimes. This is important to enable you to inform and protect your loved ones and everyone you know.

Our mailing address is:

[mike@mikebolhuis.co.za](mailto:mike@mikebolhuis.co.za)

Mike Bolhuis Specialised Security Services  
Po Box 15075 Lynn East  
Pretoria, Gauteng 0039  
South Africa

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Mike Bolhuis Specialised Security Services · Plot 75 Leeuwfontein · Pretoria, Gauteng 0039 ·  
South Africa